

HP SOA Quality Management

Introduction to SOAQM solutions

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HP Software



Agenda

Introduction

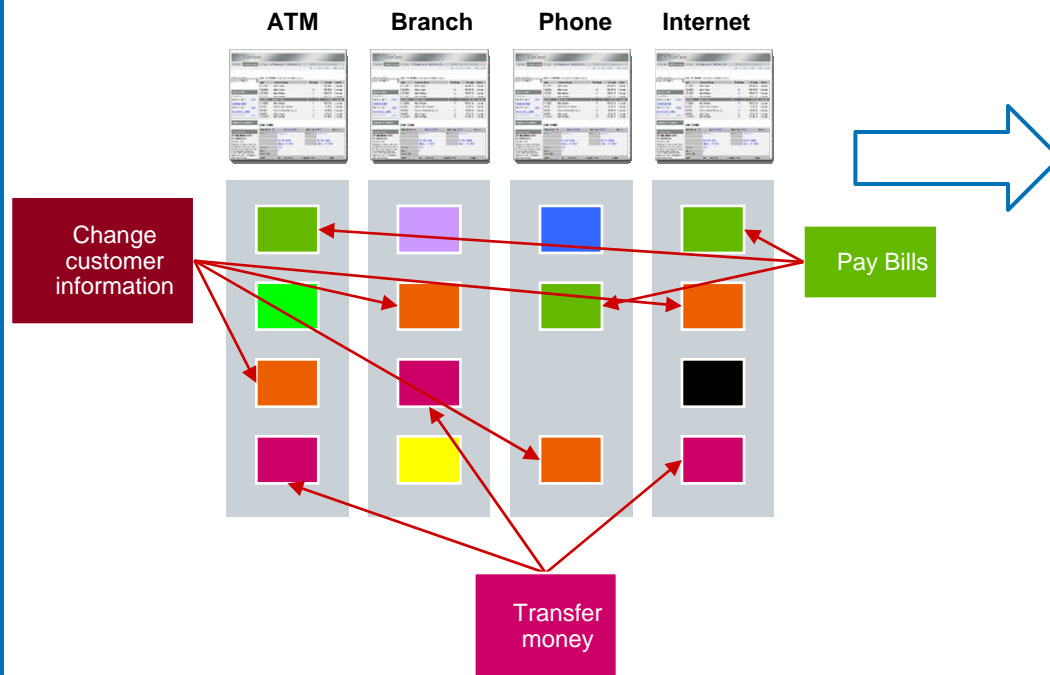
SOA quality

HP for SOA quality

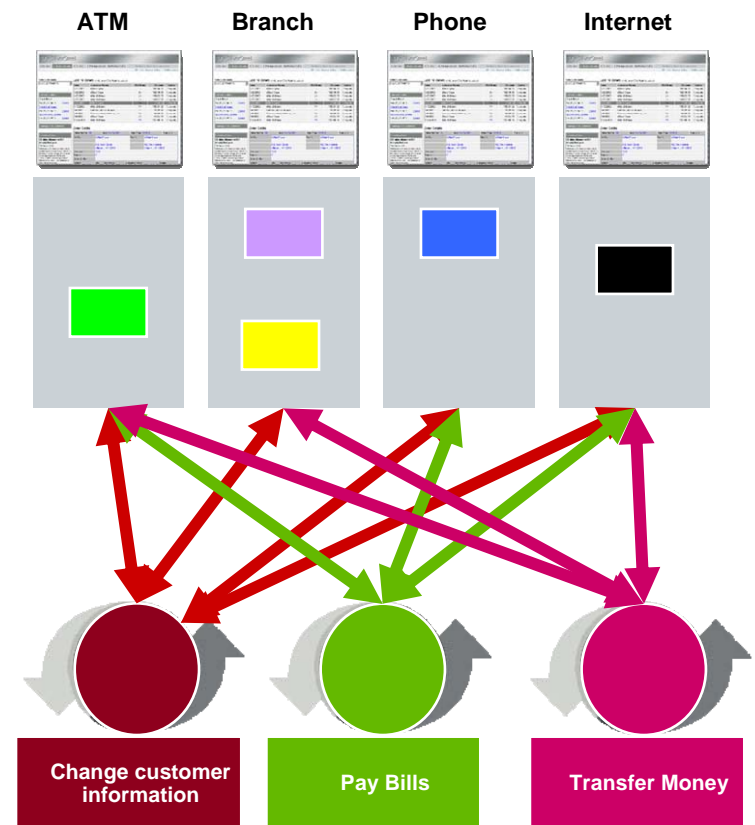
Product Demonstration

SOA Transformation

Pre-SOA

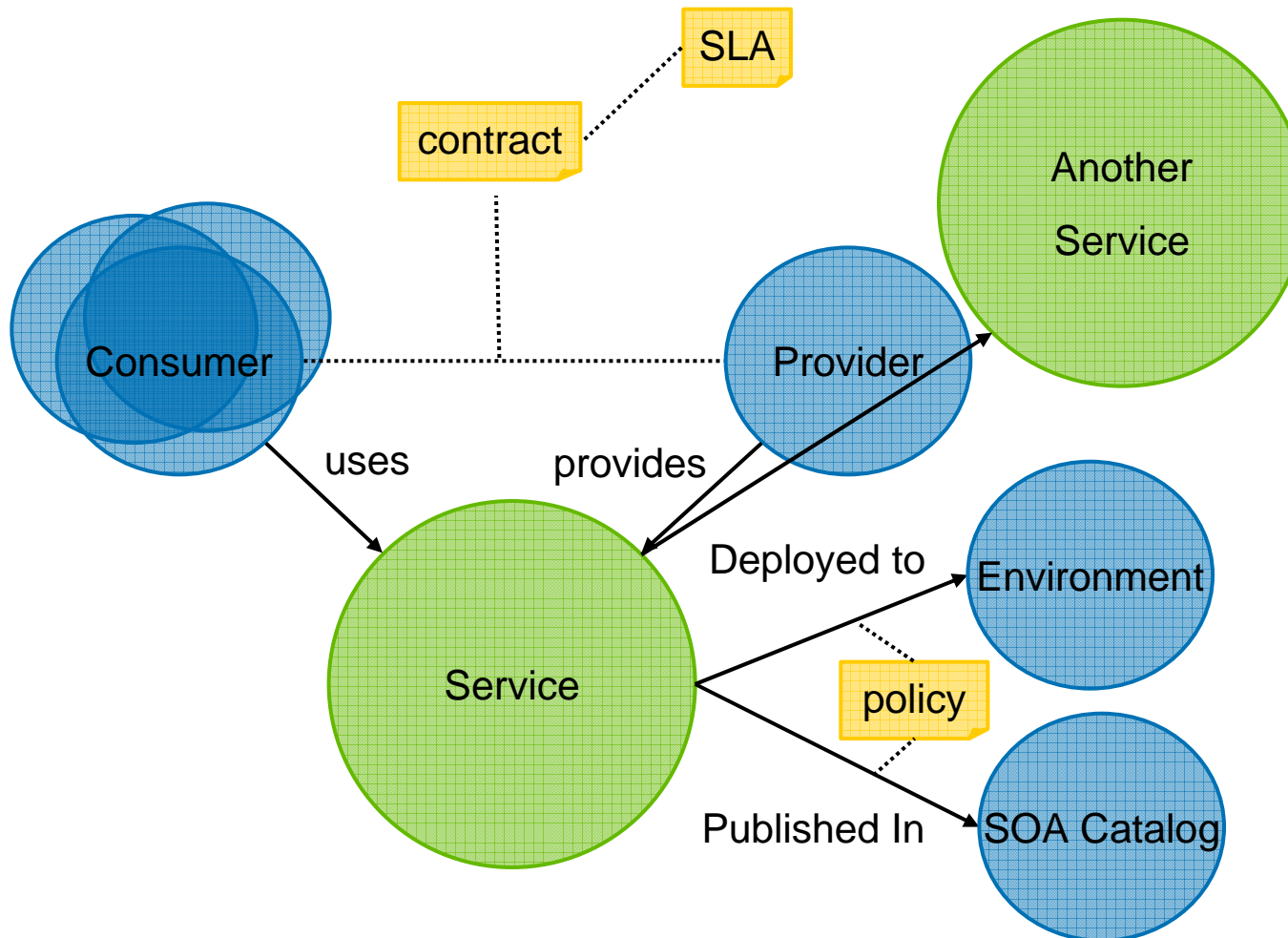


SOA



Service Orientation and SOA

(lots of moving parts)



Agenda

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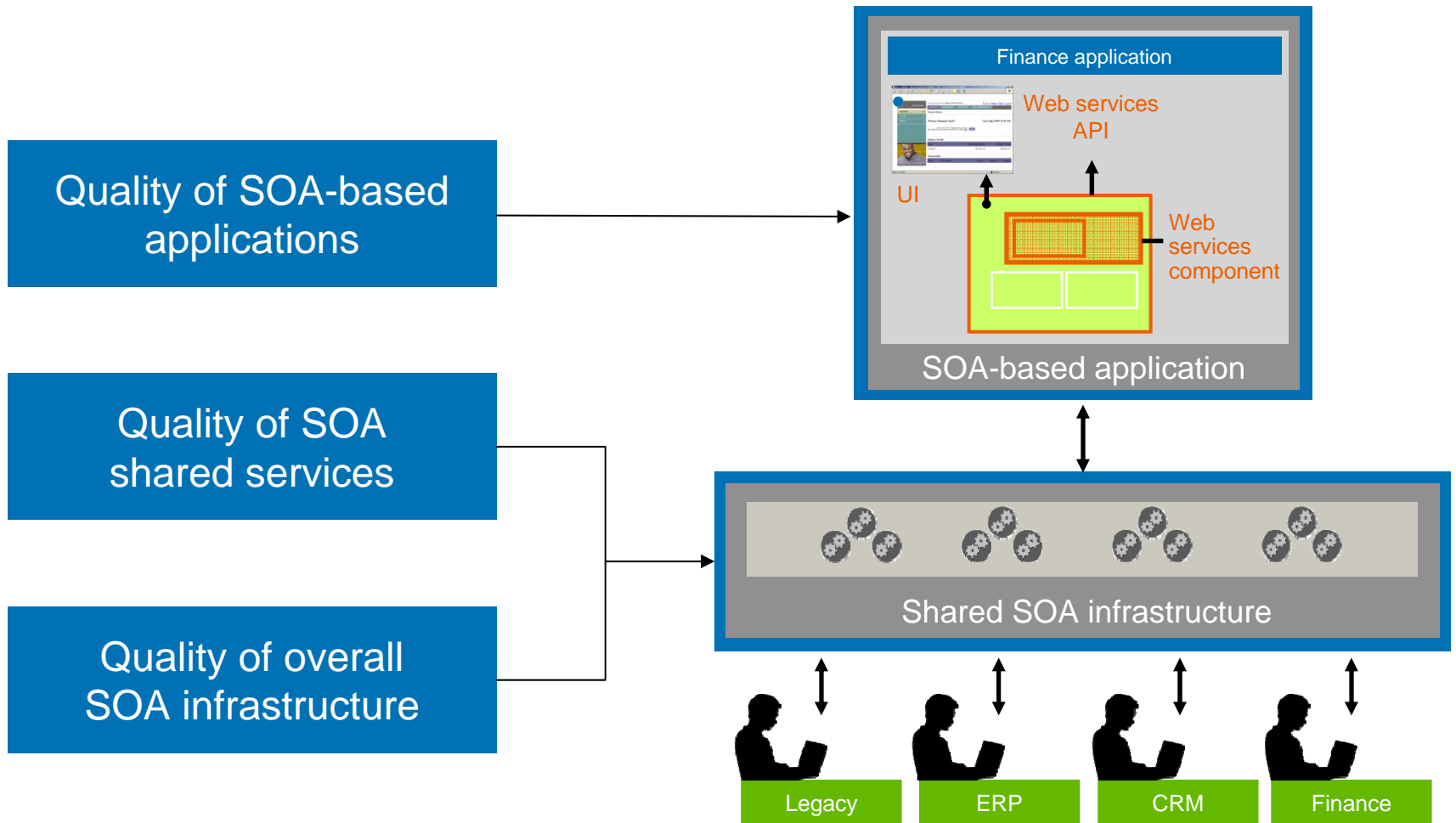
SOA quality

HP for SOA quality

Product Demonstration

What is SOA quality?

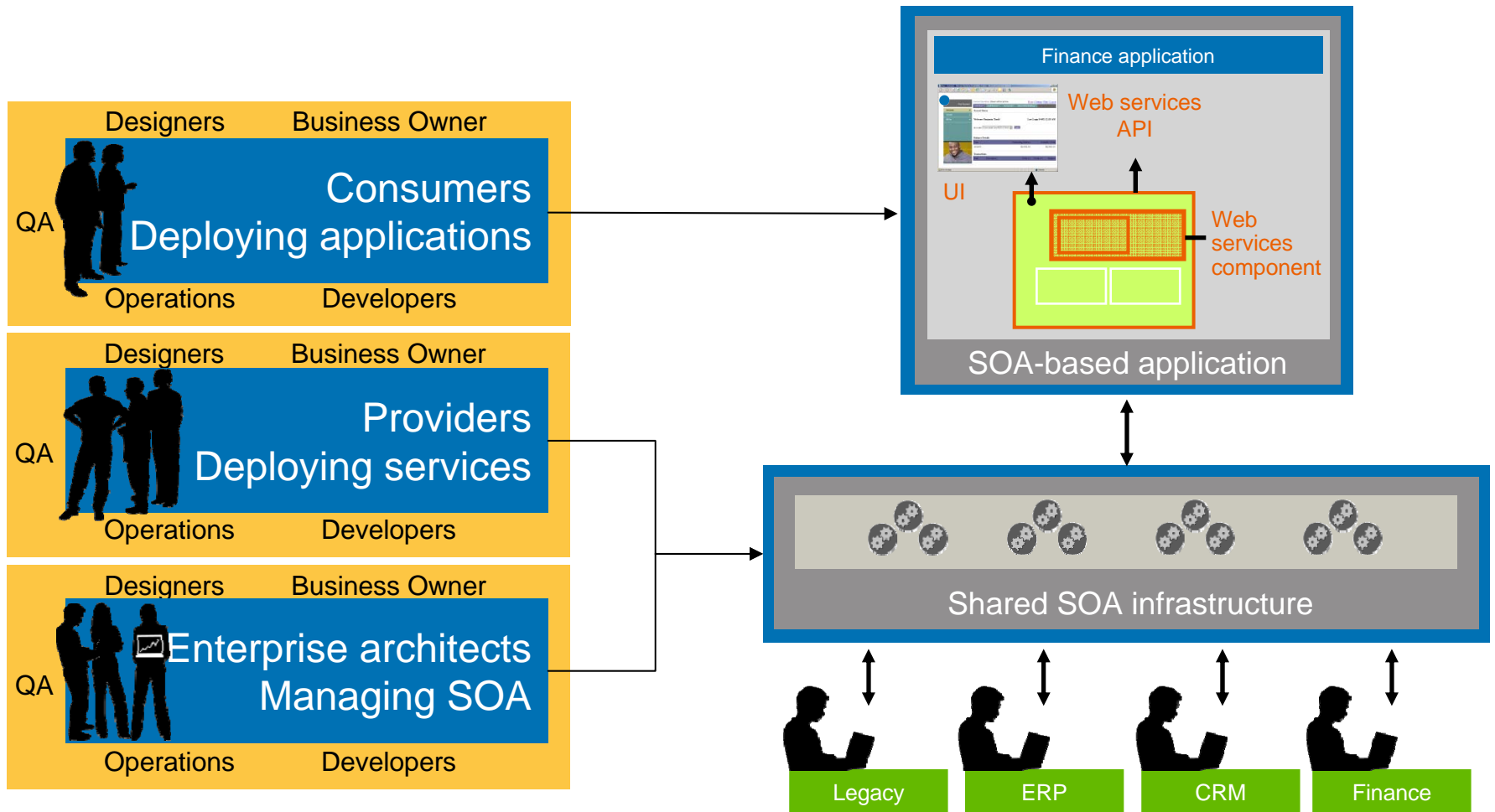
Quality must be addressed across multiple dimensions



...and all of this needs to be done from a functional and performance perspective

SOA quality challenge #1:

Collaboration among multiple stakeholders



SOA quality challenge #2:

Exponential complexity (technical and testing)

10 services

X

10 web operations

X

10 test data points

=

What will happen when
changes are introduced?

What will be the number of
test permutations?

How will the users know
what to test?

1,000 test permutations

RESULT: even a small number of services increases SOA testing complexity

SOA quality challenge #3:

Business-aligned quality management

Business objectives

- Risk based resource alignment
- Quality efforts need to be related to overall business needs
- Need to ensure health of service enabled business processes
- Need to ensure no business disruption for legacy applications



Quality management

- Comprehensive test strategies
- Organizational relationships and collaboration
- Visibility to Quality throughout the lifecycle
- Visibility to Quality across domains
- Change Impact Testing

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SOA quality

HP for SOA quality

Product Demonstration

HP for SOA quality

Fostering collaboration

- Single view into quality across stakeholders and organizations
 - Quality metadata and artifacts readily available
 - Visibility into SOA for QA teams
- Shared testing and quality infrastructure across services, applications and SOA infrastructure

Managing complexity

- SOA quality management throughout application lifecycle
- Management of massive numbers of services and data
- Change & impact analysis

Ensuring business alignment

- Capture, validate and manage to business objectives
- From design-time to delivery and then run-time
- Application & shared services validation

Minimize time and cost, and gain control of application risk

HP's SOA Quality Management

Systinet SOA Governance

1

Establish the policies

2

Integrate The QA Team

HP Quality Center with Service Test Management

4

Test The UI

HP QuickTest Pro

HP LoadRunner

FINANCE APPLICATION

Web Services API

Web Services Component

LEGACY

C/S

ERP/CRM

WEB

HP ServiceTest

HP LoadRunner

HP ServiceTest

HP LoadRunner

3

Test SOA Components.

Enterprise Services

SOA Abstraction Layer

API

Web Services EIS

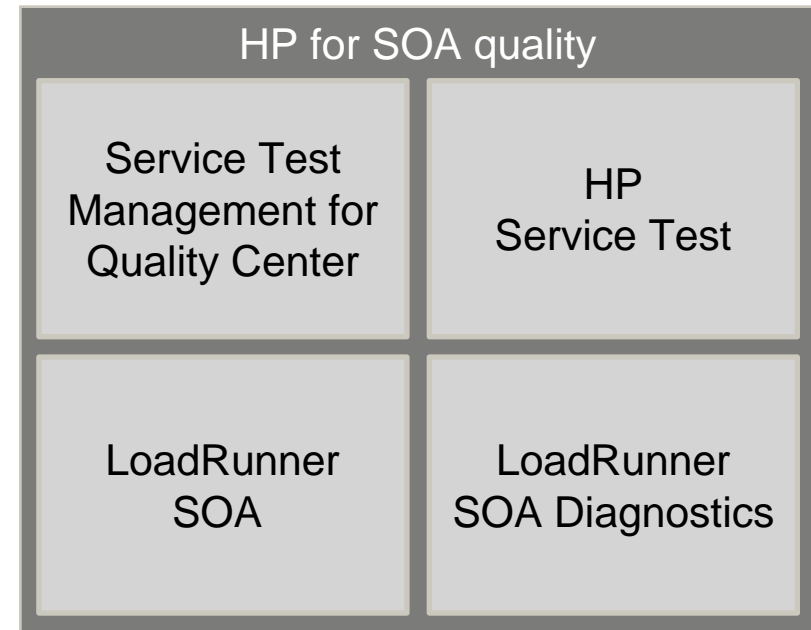
RMI API Custom App

Legacy API Mainframe Logic

Web Services Third Party

HP Software's SOA Quality Portfolio

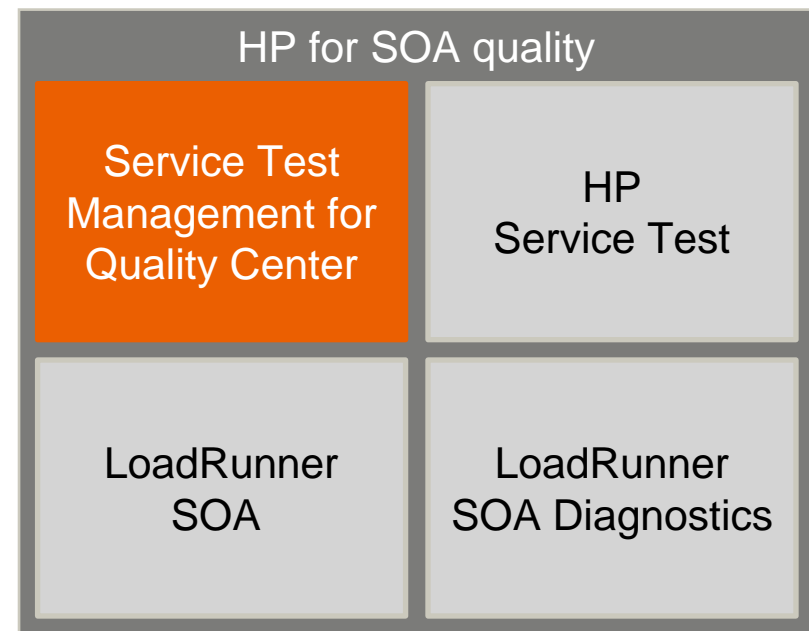
- Service Test Management
 - Service Oriented Quality Management
 - Specialize Quality Center for SOA
- Service Test
 - Ensure working services, business processes
 - Ensure a quality SOA environment
- LoadRunner SOA Capabilities
 - Ensure SLAs, scalability, reliability
 - Performance testing of services & infrastructure
 - Web 2.0 performance testing
- SOA Diagnostics
 - Reduce the mean time to issue identification
 - Service layer diagnostics
 - Implementation layer diagnostics
- QuickTest Professional
 - Web 2.0 Application validation
 - Legacy systems validation



Service Test Management for Quality Center

Quality management for SOA and service testing

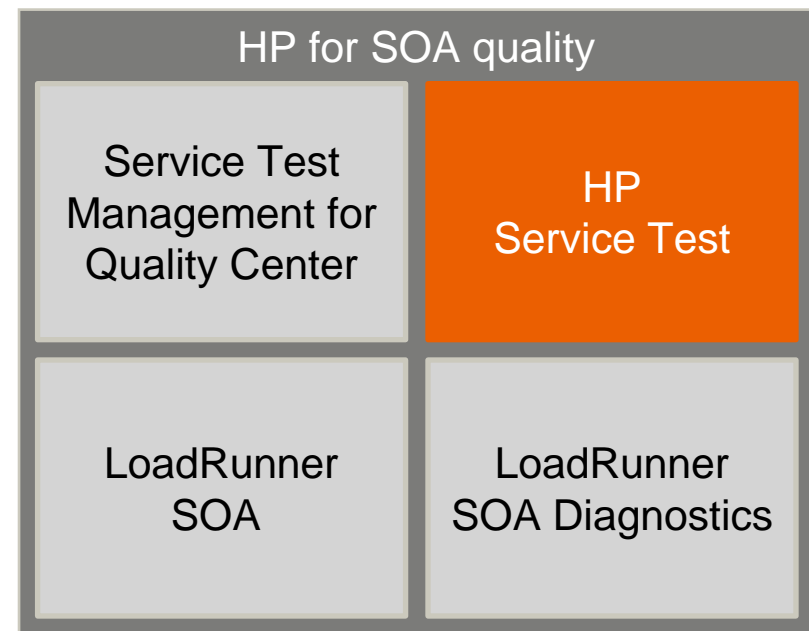
- Add-on to HP Quality Center
- Maintain business alignment
 - What to test
 - What is changing
 - Communicate status
 - Mitigate risk
 - Provide visibility
 - Manage complexity
- Manage application change lifecycle
- Integration with SOA ecosystem



HP Service Test

Functional testing and performance scripting

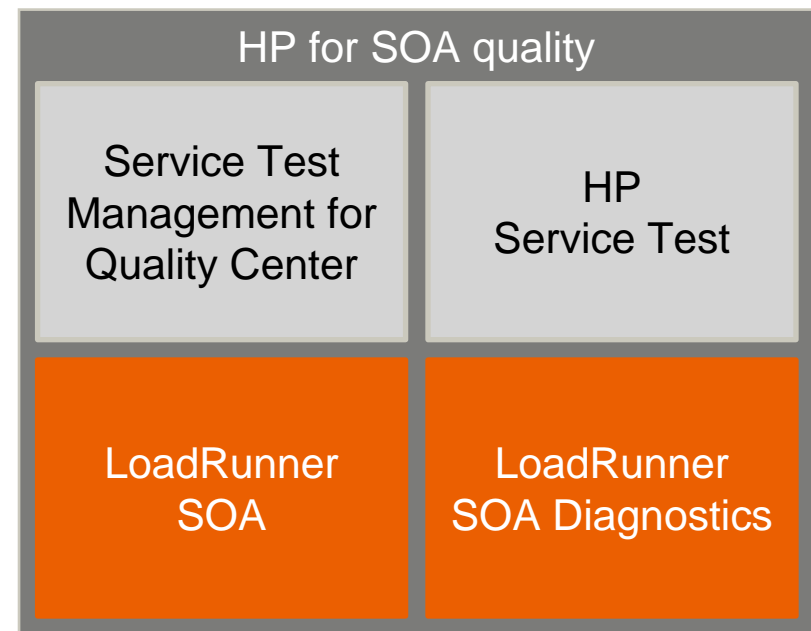
- Automated functional and regression testing via WSDL introspection
- Integration with Quality Center
- Multiple testing aspects in a single tool:
 - Functional (positive & negative/boundary)
 - Load & performance
 - Interoperability, standards compliance, security



HP LoadRunner through Performance Center

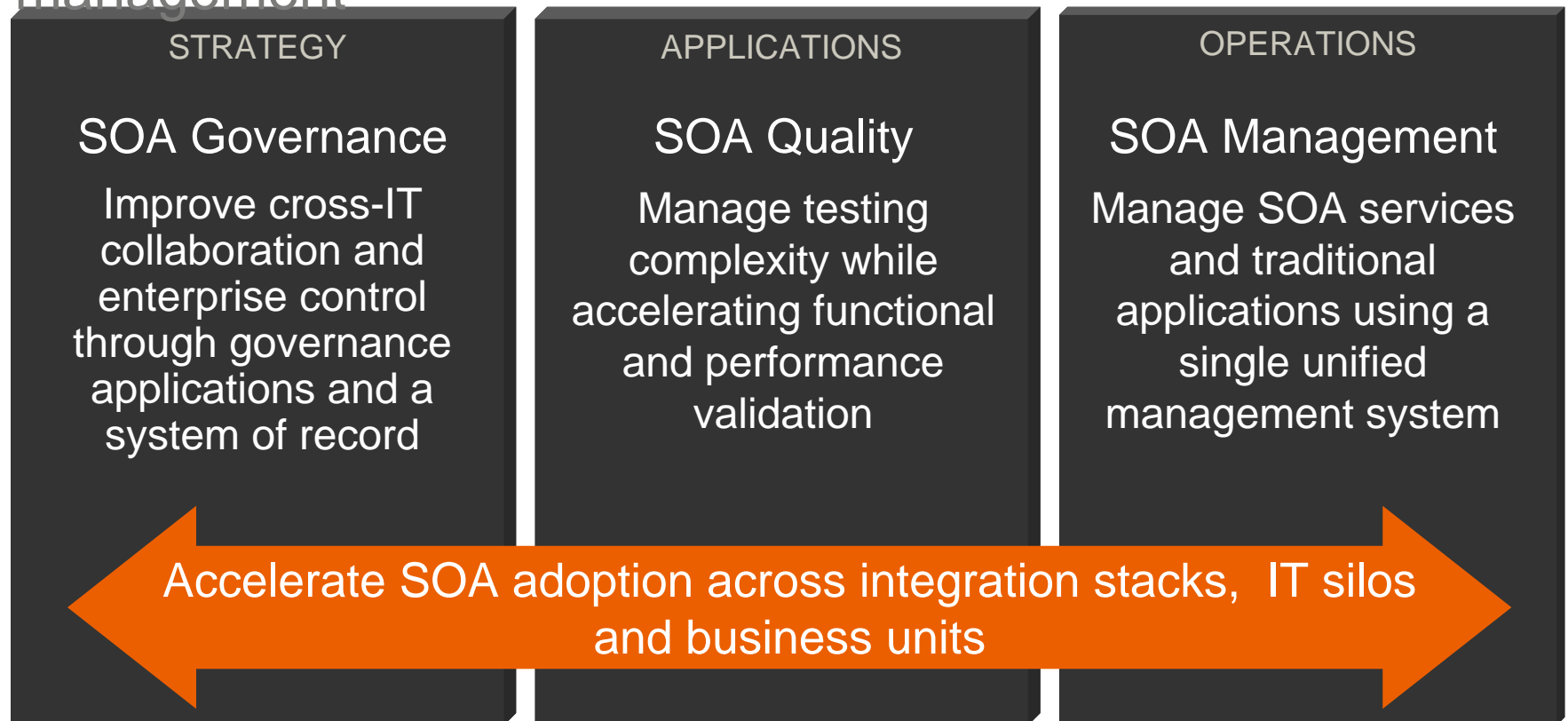
SOA performance validation

- LoadRunner SOA: Performance assurance of individual services and full composite apps
 - Scalable load generation
 - Comprehensive protocols for accurate load simulation on shared components
 - Extensive Monitoring
 - Powerful Analytics
- LoadRunner SOA Diagnostics: SOA Application monitoring, problem isolation with tracing, and root cause analysis



BTO enables IT SOA transformation

Across the SOA lifecycle—governance, quality, management



Global hotel and leisure company

- Reduced operational expenses by an estimated **\$15-\$20M annually**

Global wireless and broadband communications company

- Reduced the cost of the average integration project from **\$80,000 to \$3,000**

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Product Demonstration

SOA QM – Things to Keep In Mind

- SOA QM is not equal to service testing
 - Service quality and service testing is a key part, but not enough to ensure a high quality SOA
- SOA QM is different than traditional apps QM
 - Greater needs for collaboration
 - Different technology needs
- SOA QM and traditional apps QM must be related
- SOA QM should be related to SOA Catalog and SOA Governance
- SOA QM solves problems similar to traditional QM
 - Risk management is still the main goal of QM
 - Its not just about more testing, it's about more of the right testing

Q & A